

ABSTRACT

A system for forwarding electronic mail from disabled accounts is disclosed. Users wishing to forward their electronic mail from one account to another register themselves on the system. Other users, who wish to send electronic mail to individuals in need of forwarding, send
5 electronic mail to the system using the former electronic mail address of the recipients. The system's server forwards the electronic mail if a new forwarding address is found, or forwards to the former electronic mail address if no new address is found. For resolved electronic mail that is forwarded by the system, the sender's electronic mail address is transferred to the recipient who has the option of responding to the sender directly or through the system. The recipient's
10 current electronic mail address may be made unavailable to the sender. For unresolved electronic mail addresses, the sender receives a message describing the error encountered while attempting delivery.